CS6948-3
CS6949
CS6949-2
CS6949-3
DECT 6.0 cordless telephone

vtech®

User's manual
(Canada version)

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions**.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech telephone. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature rich VTech product.

For support, shopping, and everything new at VTech, visit our website at **phones.vtechcanada.com**.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

The ENERGY STAR® program (www.energystar. gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
7. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
8. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.

9. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.

10. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

11. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.

12. Do not overload wall outlets and extension cords.

13. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    • When the power supply cord or plug is damaged or frayed.
    • If liquid has been spilled onto the product.
    • If the product has been exposed to rain or water.
    • If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    • If the product has been dropped and the telephone base and/or handset has been damaged.
    • If the product exhibits a distinct change in performance.

14. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.

15. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.

16. Only put the handset of your telephone next to your ear when it is in normal talk mode.

17. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

18. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

SAVE THESE INSTRUCTIONS

Battery

- CAUTION: Use Only Supplied Battery.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations.

Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

Table of contents

What's in the box

Your telephone package contains the following items. Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.

✆ NOTE

To purchase replacement batteries or power adapters, visit our website at **phones.vtechcanada.com** or dial **1 (800) 267-7377**.
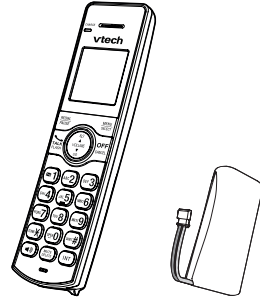
1 set for CS6949
2 sets for CS6949-2
3 sets for CS6948-3/CS6949-3

1 set for CS6949
2 sets for CS6949-2
3 sets for CS6948-3/CS6949-3

Abridged user's manual

Important Safety Instructions
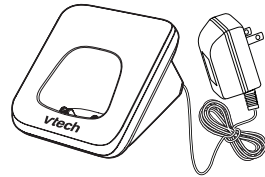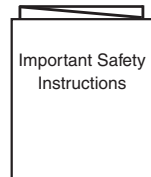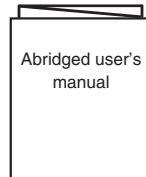
Overview

Handset overview
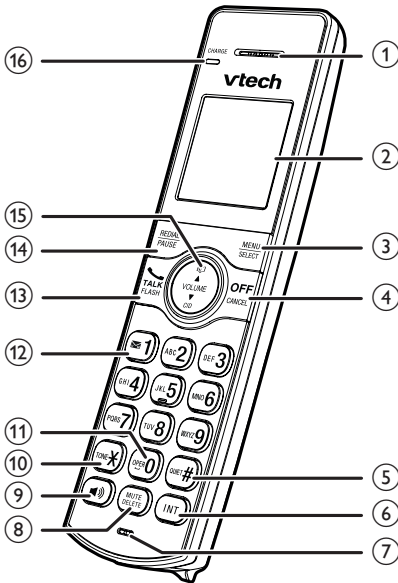
1 – Handset earpiece

2 – LCD display

3 – MENU/SELECT
- Show the menu.
- While in a menu, press to select an item, or save an entry or setting.

4 – OFF/CANCEL
- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu; or press and hold to return to idle mode, without making changes.

5 – QUIET#
- Press and hold to set and turn on the quiet mode, or turn it off.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

6 – INT
- Press to start an intercom conversation or transfer a call (for multi-handset models only).

7 – Microphone

8 – MUTE/DELETE
- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Silence the ringer temporarily while the handset is ringing.

9 – ◀))
- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset earpiece.

10 – TONE ✳
- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

11 – OPER 0
- Press to add a space when entering names.

12 – ✉1
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the phonebook.
- Press and hold to set or dial your voicemail number.

2

13 – ☎TALK/FLASH

- Make or answer a call.
- Answer an incoming call when you hear a call waiting alert.

14 – REDIAL/PAUSE

- Press repeatedly to review the redial list.
- <u>Press and hold</u> to insert a dialing pause while entering a number.

15 – ▲/VOLUME/📖

- Review the phonebook when the phone is not in use.
- Increase the listening volume during a call.
- Scroll up while in a menu, phonebook, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

   VOLUME/▼/CID

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call.
- Scroll down while in a menu, phonebook, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

16 – CHARGE light

- On when the handset is charging.

Telephone base overview

1 – LCD display

2 – FLASH

- Answer an incoming call when you receive a call waiting alert.

   ▲ 📖

- Review the phonebook when the phone is not in use.
- Scroll up while in a menu, or in the phonebook, caller ID log or redial list.
- Move the cursor to the right when entering numbers or names.

   MENU/SELECT

- Show a menu.
- While in a menu, press to select an item, or save an entry or setting.

   ▼CID

- Review the caller ID log when the telephone is not in use.
- Scroll down while in a menu, or in the phonebook, caller ID log or redial list.
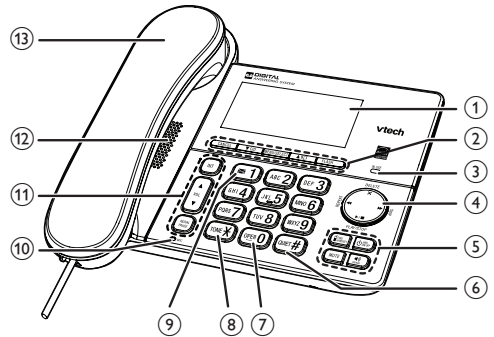- Move the cursor to the left when entering numbers or names.

CANCEL
- Press to return to the previous menu or idle mode without making changes.
- Press and hold to erase the missed call indicator when the phone is not in use.
- While the phone is ringing, press to silence the base ringer temporarily.

3 – **IN USE** light
- On when the phone is in use, or when the answering system is answering a call.
- On when a handset is being registered.
- Flashes when there is an incoming call.
- Flashes when handsets are being deregistered.
- Flashes when another telephone on the same line is in use.

4 – ▶/■ **PLAY/STOP**
- Press to start or stop message playback.
- Flashes when there are new messages or memos in the answering system.

X/DELETE
- Press to delete the playing message or playing announcement.
- While reviewing the redial list, phonebook or caller ID log, press to delete an individual entry.
- While entering names or numbers, press to delete a character or digit.

◀ **REPEAT**
- Press once to repeat the playing message.
- Press twice to play the previous message.

▶▶ **SKIP**
- Press to skip to the next message.

5 – **MUTE**
- Mute the microphone during a call.
- Silence the base ringer temporarily while the phone is ringing.

FIND HANDSET. Press to page all handsets when the phone is not in use.

⏻ **ANS ON/OFF**
- Press to turn the built-in answering system on or off.

◀)) **/ SPEAKER**
- Press to make, answer or end a call.
- During a call, press to switch between the corded handset and the base speakerphone.

6 – **QUIET** #
- Press and hold to set and turn on the quiet mode, or turn it off.
- Press repeatedly to display other dialing options when reviewing a caller ID log entry.

7 – OPER 0
- Press to enter space during text editing.

8 – TONE ✱
- Switch to tone dialing temporarily during a call.

9 – ✉ 1
- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the phonebook.
- Press and hold to set or dial your voicemail number.

4

10 – Microphone

11 – INT
- Press to initiate or answer an intercom call, or to transfer a call.

  ▼ VOL ▲
- Adjust the listening volume.
- Adjust the telephone base ringer
  volume.

  REDIAL/PAUSE
- Review the redial list.
- Press repeatedly to view the last 10 numbers dialed.
- Press and hold to insert a dialing pause while dialing or entering numbers.

12 – Speakerphone

13 – Corded handset

Charger overview
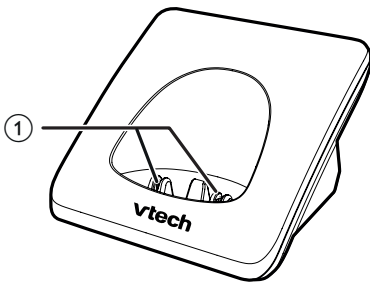
1 – Charging pole

Display icons overview

Handset display icons

◌	The battery icon flashes when the battery is low and needs charging.
►◌►◌►◌	The battery icon animates when the battery is charging.
◌	The battery icon becomes solid when the battery is fully charged.
🔕	The handset ringer is off.
✉	There are new voicemail received from your telephone service provider.
MSG # 1/13	The message number currently playing and total number of new/old messages recorded.
ANS ON	The answering system is turned on.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
NEW	There are new caller ID log entries.

5

Telephone base display icons

🔕	The telephone base ringer is off.
✉ VM	There are new voicemail received from your telephone service provider.
NEW	The entry you are reviewing is new in the caller ID log.
13	• The total number of messages recorded when the telephone base is not in use. • The number of the playing message.

Handset and Telephone base lights overview

Handset lights

🔊	On when the handset speakerphone is in use.
CHARGE	On when the handset is charging in the telephone base or handset charger.

Telephone base lights

IN USE	• On when the telephone line is in use. • On when you are registering a handset. • Flashes quickly when there is an incoming call. • Flashes when another telephone sharing the same line is in use. • Flashes when you are deregistering all handsets.
⏻ **ANS ON/OFF**	On when the answering system is turned on.
🔊 **/SPEAKER**	On when the base speakerphone is on.
▶/■ **PLAY/STOP**	Flashes when there are new memos or messages in the answering system.
MUTE	On when mute function is on.

Connect

You can choose to connect the telephone base for desktop usage or wall mounting.

🅞 NOTES

- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

🅟 TIP

- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.
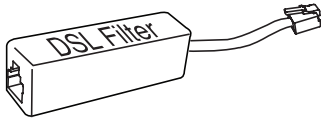
Connect the telephone base
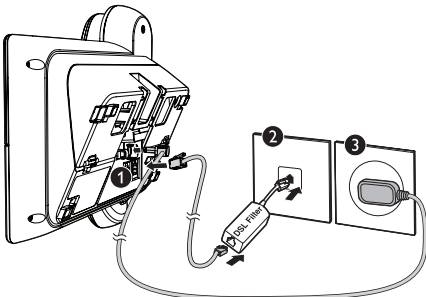
Connect the charger
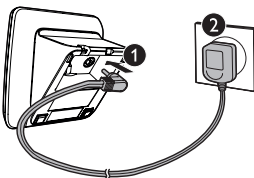
Mount the telephone base
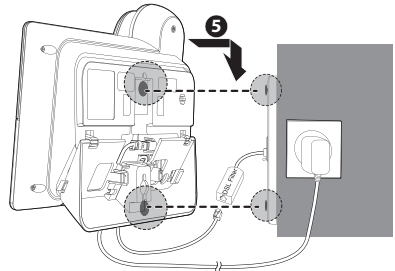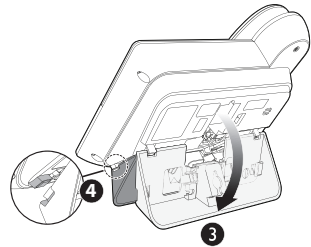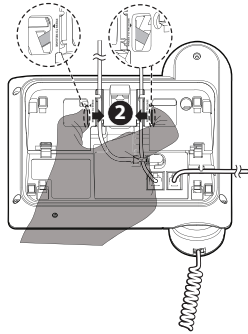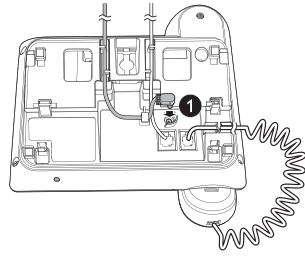
Install the battery

Install the battery as shown below.

⊘ NOTES

- Use only the battery provided.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.
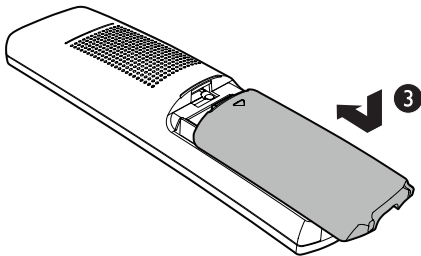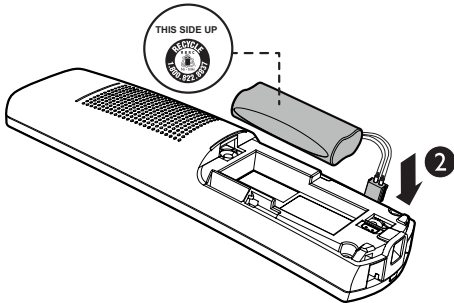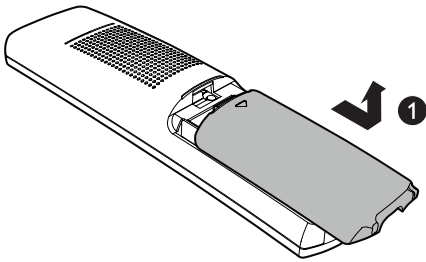
Check the battery level

After you have installed the battery, check the battery level on the handset screen.

- If the battery icon is 🔋, 🔋 or 🔋, then go to **Before use** section to set the date and time, and set the answering system through voice guide.
- If the screen is blank, or 🔋 flashes, then the battery needs to be charged. Go to **Charge the battery** section before you do any setting or operation.

Charge the battery

Place the handset in the handset charger to charge.
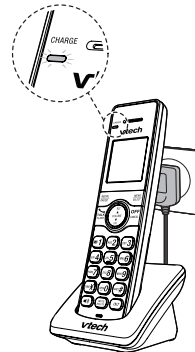
Once you have installed the battery, the handset LCD display indicates the battery status (see the table below).

Battery indicators	Battery status	Action
The screen is blank, or shows **Put in charger** and 🔋 flashes.	The battery has no charge or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and 🔋 flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).

The screen shows **HANDSET X**.	The battery is charged.	To keep the battery charged, place it in the handset charger when not in use.

When it is fully charged, you can expect the following performance:

Operation	Operating time
While in handset use (talking*)	Seven hours
While in speakerphone mode (talking*)	Three and a half hours
While not in use (standby**)	Five days

* Operating times vary depending on your actual use and the age of the battery.

** Handset is not charging or in use.

NOTES
- Place the handset in the charger will bypass the set date and time, and voice guide.
- For best performance, keep the handset in the charger when not in use.
- The battery is fully charged after 11 hours of continuous charging.
- If you place the handset in the charger without plugging in the battery, the screen displays **NO BATTERY**.

To manually set the date and time and the answering system, refer to **Configure your telephone** and **Set your built-in answering system** sections.
To manually initiate the voice guide, refer to **Voice guide** under **Set your built-in answering system** section.

Before use

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and the answering system through voice guide.

Set date and time

NOTE
- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

1. Use the dialing keys (**0-9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
2. Use the dialing keys (**0-9**) to enter the hour (**HH**) and minute (**MM**). Then press ▼ or ▲ to choose **AM** or **PM**.
3. Press **SELECT** to save.

After the setting for the date and time, the screen will display **Voice guide to...** and **set up Ans sys?** alternatively.

Set answering system through voice guide

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

1. Press **SELECT** to start the voice guide for the answering system setup. You hear the voice prompt *"Hello! This voice guide will assist you with the basic setup of your answering system."*
2. Setup your answering system by inputting the designated numbers as instructed in the voice guide.

Check for dial tone

Press ☎. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

• Make sure the installation procedures described above are properly done.

• It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press ☎. Move closer to the telephone base, and then press ☎ to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Configure your telephone

Using the phone menu

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ until the screen displays the desired feature menu.

3. Press **SELECT** to enter that menu.

• To return to the previous menu, press **CANCEL** on the phone.

• To return to idle mode, press and hold **CANCEL** on the phone.

Set language

The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Settings**, and then press **SELECT**.

3. Press **SELECT** to choose **LCD language**.

4. Press ▼ or ▲ to choose **English**, **Français** or **Español**, and then press **SELECT**. Then the screen returns to the previous menu. You hear a confirmation tone.

🖉 NOTE

If you accidentally change the LCD language to French or Spanish, you can reset it to English easily by pressing **MENU** then entering ✳**364#**.

Set date and time

• Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Set date/time**, and then press **SELECT**.

3. Use the dialing keys (**0-9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.

4. Use the dialing keys (**0-9**) to enter the hour (**HH**) and minute (**MM**). Then press ▼ or ▲ to choose **AM** or **PM**.

5. Press **SELECT** to save. Then the screen returns to the previous menu. You hear a confirmation tone.

Dial mode

The dial mode is preset to touch-tone dialing. If you have pulse (rotary) service, you need to change the dial mode to pulse dialing before using the telephone to make a call.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Settings**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Dial mode**, and then press **SELECT**.

4. Press ▼ or ▲ to choose **Touch-tone** or **Pulse**.

5. Press **SELECT** to save your selection. Then the screen returns to the previous menu. You hear a confirmation tone.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

1. During a call, press TONE ✳.

2. Use the dialing keys to enter the number. The telephone sends touch-tone signals. The telephone automatically returns to pulse dialing mode after you end the call.

Telephone Operations

Telephone base control key panel:
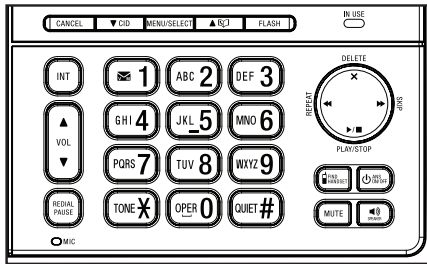
Handset control key panel:
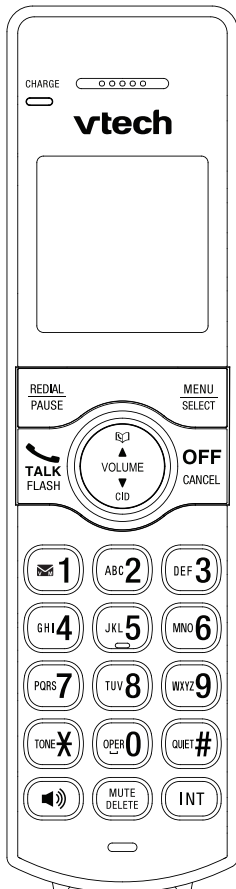
Make a call

Using a cordless handset:

1. Press ↘ₜₐₗₖ or ◀)) on the handset.

2. When you hear a dial tone, dial the number.

Using the telephone base:

1. Lift the corded handset, or press ◀))/**SPEAKER**.

2. When you hear a dial tone, dial the number.

✑ NOTES

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).

- While entering numbers, press and hold **PAUSE** to insert a dialing pause (a **p** appears).

Predial a call

Using a cordless handset:

1. Enter the telephone number.

  - Press **DELETE** or **CANCEL** to make corrections.

2. Press ↘ₜₐₗₖ or ◀)) to dial.

✑ NOTES

- The handset displays **Unable to call** if the telephone line is in use.

- The handset shows the elapsed time as you talk (in hours, minutes and seconds).

- Press and hold **PAUSE** to insert a dialing pause (a **p** appears).

Using the telephone base:

1. Enter the telephone number using the dialing keys (0-9).

  - Press **X/DELETE** to make corrections.

2. Lift the corded handset, or press
   ◀))/**SPEAKER** to dial.

ℰNOTES
• If you make a predial call while the
  telephone line is in use, the screen
  displays **Unable to call**.
• Press and hold **PAUSE** to insert a dialing
  pause (a **p** appears).

Answer a call

Using a cordless handset:
• Press ↘TALK , ◀)), or any dialing key (**0-9**,
  QUIET#, or TONE✕) to answer.

Using the telephone base:
• Lift the corded handset, or press
  ◀))/**SPEAKER** or any of the dialing
  keys.

End a call

Using a cordless handset:
• Press **OFF** or place the handset in
  the handset charger.

Using the telephone base:
1. When you are using the corded
   handset, place it on the telephone
   base.
2. When you are using the base
   speakerphone, press ◀))/**SPEAKER**.

Speakerphone

Handset speakerphone:
When the cordless handset is on a
call, press ◀)) to switch between the
handset speakerphone and the handset
earpiece.

When the speakerphone is active, the
handset displays **Speaker** and the ◀))
light turns on.

Telephone base speakerphone:
When the corded handset is on a call,
press ◀))/**SPEAKER** to switch between
the telephone base speakerphone and
the corded handset.

When the speakerphone is active, the
telephone base displays **Speaker** and
the ◀))/**SPEAKER** light turns on.

Volume

To adjust the listening volume on a cordless handset:
• During a call, press ▲/**VOLUME** or
  ▼/**VOLUME**.

To adjust the listening volume at the telephone base:
During a call, press ▲ **VOL** or **VOL** ▼.

ℰNOTES
• The handset and speakerphone volume
  settings are independent.
• When the volume reaches the minimum
  or maximum setting, you hear two beeps.

Mute
The mute function allows you to hear
the other party but the other party
cannot hear you.

• During a call, press **MUTE**. The
  screen displays **Muted** until the mute
  function is turned off.
• Press **MUTE** again to resume the
  conversation. The screen displays
  Microphone on briefly.

Join a call in progress

You can use the telephone base and a cordless handset, or two cordless handsets at a time on an outside call.

To join a call with a cordless handset:

- When a handset or the telephone base is already on a call, press TALK or ◀⟩ on another handset to join the call.
- Press **OFF** or place the handset in the handset charger to exit the call. The call continues until both devices hang up.

To join a call with the telephone base:

- Lift the corded handset or press ◀⟩/**SPEAKER**.
- Place the corded handset back to the telephone base or press ◀⟩/**SPEAKER** to exit the call. The call continues until both devices hang up.

Call waiting

When you subscribe to call waiting service with your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** at any time to switch back and forth between calls.

If you also subscribe to caller ID service, it will let you see the name and telephone number of the caller during call waiting.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate service (you may need to combine these service);
- You have only caller ID service, or only call waiting service; or
- You do not subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

Chain dialing

Use this feature to initiate a dialing sequence from numbers stored in the phonebook, caller ID log or redial list while you are on a call.

Chain dialing can be useful if you wish to access other numbers (such as bank account numbers or access codes) from the phonebook, caller ID log or redial list.

To access a number from the phonebook while on a call:

1. Press **MENU**.
2. Press **SELECT** to select **Phonebook**.
3. Press ▼ or ▲ to scroll to the desired entry.
4. Press **SELECT** to dial the displayed number.

To access a number from the caller ID log while on a call:

1. Press **MENU**.
2. Press ▼ or ▲ to choose **Caller ID log,** and then press **SELECT**.
3. Press ▼ or ▲ to scroll to the desired entry.

4. Press **SELECT** to dial the displayed number.

To access a number from the redial list while on a call:

1. Press **REDIAL** to enter the redial list.

2. Press ▼, ▲, or **REDIAL** repeatedly to browse to the desired entry.

3. Press **SELECT** to dial the displayed number.

Find handset

This feature helps you find all system handsets.

To start paging:

• Press ▌/**FIND HANDSET** on the telephone base.
All idle handsets ring and display **** Paging ****.

To end paging:

• Press ▌/**FIND HANDSET** again on the telephone base.

-OR-

• Press ⌕TALK, **OFF**, ◀ᴺ) or any dialing key (**0-9**, QUIET#, or TONE✕) on the handset.

-OR-

• Place the handset in the handset charger.

🖉NOTES
• Press **MUTE** to turn off the ringer of a handset temporarily. Paging tone continues on the other handset.

• Do not press and hold ▌/**FIND HANDSET** for more than four seconds. It may lead to handset deregistration. If the handset displays **To register HS...** and **...see manual**, refer to the **Frequently asked questions** section to register the handset back to the telephone base.

Redial list

Each handset and the telephone base store the last 10 telephone numbers dialed. Entries are shown in reverse chronological order. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

Review a redial list entry

1. Press **REDIAL** to enter the redial list.

2. Press ▼, ▲, or **REDIAL** repeatedly to browse until the desired entry displays.

🖉NOTE
• You hear a double beep when you reach the beginning or end of the redial list.

Dial a redial list entry

Using a cordless handset:

1. Press **REDIAL** to enter the redial list.

2. Press ▼, ▲, or **REDIAL** repeatedly to browse until the desired entry displays.

3. Press ⌕TALK or ◀ᴺ) to dial.

-OR-

1. Press ⌕TALK or ◀ᴺ) to take the line.

2. Press **REDIAL** to enter the redial list.

3. Press ▼, ▲, or **REDIAL** repeatedly to browse until the desired entry displays.

4. Press **SELECT** to dial the displayed number.

Using the telephone base:

1. Press **REDIAL** to enter the redial list.

2. Press ▼, ▲, or **REDIAL** repeatedly to browse until the desired entry displays.

3. When the desired entry displays, lift the corded handset or press ◀ᴺ)/**SPEAKER** to dial.

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-OR-

1. Lift the corded handset or press ◀))/**SPEAKER** when the phone is not in use.
2. Press **REDIAL**.
3. Press ▼, ▲, or **REDIAL** repeatedly to browse.
4. When the desired entry displays, press **SELECT** to dial.

Delete a redial list entry

1. Press **REDIAL** to enter the redial list.
2. Press ▼, ▲, or **REDIAL** repeatedly to browse until the desired entry displays.
3. When the screen displays the number you want to delete, press **DELETE** on the handset or **X/DELETE** on the telephone base.

Multiple handset use

Intercom

Use the intercom feature for conversations between the telephone base and a cordless handset, or two cordless handsets. Your telephone base supports up to five handsets. You can buy additional expansion handsets (**CS6909**) for this telephone base.

To initiate an intercom call with a cordless handset:

1. Press **INT** on your handset when not in use.
   - If you have only one handset, the telephone base shows **Calling base**. The telephone base rings and shows **HS 1 is calling**.
   - If you have two or more handsets, your handset shows **Intercom to:**. Press **7** for the telephone base or **1-5** for **HANDSET 1** to **HANDSET 5**. Your handset shows **Calling HS X/Calling base**. The destination handset rings and shows **HS X is calling**.
2. To answer the intercom call, press ⤸ₜₐₗₖ, ◀)), **INT** or any dialing key (**0-9**, ǫᵤᵢₑₜ# or ₜₒₙₑ✱) on the destination handset. Both handsets now display **Intercom**.   **-OR-**
   To answer the intercom call at the telephone base, press ◀))/**SPEAKER**, **INT**, any of the dialing keys, or lift the corded handset. Both devices now show **Intercom**.
3. To end the intercom call on either handset, one party presses **OFF,** or places the handset back in the handset charger.

-OR-

To end the intercom call at the telephone base, press **INT** or **◀))/SPEAKER** when using the base speakerphone, or place the corded handset back to the telephone base.

🌀 NOTES

- To cancel the intercom call before it is answered, press **OFF** or **INT**.

- Press **OFF** or **MUTE** on on the cordless handset, or **CANCEL** or **MUTE** on the telephone base to temporarily silence the intercom ringer.

- If the destination handset does not answer the intercom call within 100 seconds, is on a call or out of range, or not powered, the originating handset displays **Unable to call** and returns to idle mode.

- If there is an incoming call while the originating handset displays **Calling HS X**, the intercom request will be stopped and the screen displays **Incoming call**.

- You can use four handsets on two pairs of intercom calls. For example, when four handsets are used on two pairs of intercom calls, use the fifth handset for an outside call.

- If the telephone base is on a call, or does not answer the intercom call within 100 seconds, your handset displays **Unable to call** and then returns to idle mode.

To initiate an intercom call at the telephone base:

1. Press **INT** on the telephone base when not in use.

    - If you have only one handset, the telephone base shows **Calling HS 1**. The handset rings and shows **Base is calling**.

    - If you have two or more handsets, the telephone base shows **Intercom to:**. Press **1-5** for **HANDSET 1** to **HANDSET 5**. The telephone base shows **Calling HS X**. The destination handset rings and shows **Base is calling**.

2. To answer the intercom call on the destination handset, press ☎︎_{TALK}, **INT**, **◀))** or any of the dialing keys. Both devices now show **Intercom**.

3. To end the intercom call at the telephone base, press **INT**, or **◀))/SPEAKER** when using the base speakerphone, or place the corded handset back to the telephone base.

    -OR-

    To end the intercom call on the destination handset, press **OFF**, or place the handset back in the handset charger.

🌀 NOTES

- If you do not have any cordless handset registered to the telephone base, you will hear two beeps when you press **INT** on the base.

- You can cancel the intercom call before it is answered by pressing **CANCEL** or **INT**.

- If the destination handset is not powered, out of range, on a call, or does not answer the intercom call within 100 seconds, your telephone base displays **Unable to call** and then returns to idle mode.

Answer an incoming call during an intercom call

When you receive an outside call during an intercom call, there is an alert tone.

- Press ☎︎_{TALK} on the cordless handset, the intercom call ends automatically.

- Press **◀)) /SPEAKER** on the telephone base to end the intercom call. Then press **◀)) /SPEAKER** again to answer the call.

- Place the corded handset back to the base. Then lift it up again to answer the call.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset.

To transfer a call with a cordless handset:

1. During a call, press **INT**.

   - If you have only one handset, the outside call is put on hold and your handset displays **Calling base**. The telephone base rings and shows **HS 1 is calling**.

   - If you have two or more handsets, your handset displays **Intercom to:**. Press **7** for the telephone base or **1-5** for **HANDSET 1** to **HANDSET 5**. The outside call is put on hold and your handset displays **Calling HS X/Calling base**.

   The destination handset rings and its screen displays **HS X is calling**.

2. To answer the intercom call on the destination handset, press ⤓ , ◀)), **INT** or any dialing key (**0-9**, QUIET#, or TONE✶). The outside call is still on hold and both handsets now display **Intercom**. You can now have a private conversation with the destination handset.

   -OR-

   To answer the call at the telephone base, press **INT**, ◀))**/SPEAKER**, any of the dialing keys or lift the corded handset. The outside call is still on hold and both devices display **Intercom**. You can now have a private intercom conversation.

- To cancel the intercom call before it is answered, press **OFF**, ⤓ or **INT** on your handset.

- If the destination handset does not answer within 100 seconds, is in use, on a call or is out of range, the originating handset displays **Unable to call** and then reconnects to the outside call.

3. From this intercom call, you have the following options:

   - You can let the destination handset join you on the outside call in a three-way conversation. Press and hold **INT** on the originating handset.

   - You can transfer the call. Press **OFF**, or place your handset back in the handset charger. Your handset displays **Line in use**. The destination handset is then connected to the outside call.

   - You can press **INT** to switch between the outside call (**Outside call** displays) and the intercom call (**Intercom** displays).

   - The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the handset charger, or by placing the corded handset back to the base. The outside call continues with the original system handset.

To transfer a call at the telephone base:

1. During a call, press **INT**.

   - If you have only one handset, the outside call is put on hold and the telephone base rings and shows **Calling HS 1**. The handset rings and displays **Base is calling**.

- If you have two or more handsets, the telephone base displays **Intercom to:**. Press **1-5** for **HANDSET 1** to **HANDSET 5**. The outside call is put on hold and the telephone base displays **Calling HS X**.

The destination handset rings and its screen displays **Base is calling**.

2. To answer the call on the destination handset, press ☏, **INT**, ◀》 , or any of the dialing keys. The outside call is still on hold and both devices display **Intercom**. You can now have a private intercom conversation.

🖉 NOTES
- To cancel the intercom call before it is answered, press **OFF** or **INT** on your handset.

- If the destination handset does not answer within 100 seconds, is in use, on a call or is out of range, the originating handset displays **Unable to call** and then reconnects to the outside call.

3. From this intercom call, you have the following options:

- You can let the other handset join you on the outside call in a three-way conversation. Press **SELECT** on the telephone base.

- You can transfer the call. Press **OFF**, or place the corded handset back to the telephone base. Both screen displays **Intercom ended**. The destination handset is then connected to the outside call.

- The other party can press **OFF** on the handset to end the intercom call. The telephone base is still connected to the outside call.

Phonebook

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Any additions, deletions or edits made on one handset will be reflected on other handsets.

If the telephone number in the phonebook exceeds 15 digits, a dash appears after the 14th digit and then the remaining digits are shown beginning with a dash alternately.

Add a phonebook entry

1. Enter the number when the phone is not in use. Press **SELECT**, then go to Step 5.
   -OR-
   Press **Menu** when the phone is not in use.

2. Press ▼ or ▲ to choose **Phonebook**, and then press **SELECT**.

3. Press **SELECT** to choose **Add new entry**.

4. When **Enter number** displays, use the dialing keys to enter a number (up to 30 digits).
   -OR-
   Copy a number from the redial list by pressing **REDIAL**. Then press ▼, ▲, or **REDIAL** repeatedly to find the desired number. Press **SELECT** to copy the number.

5. Press **SELECT** to move on to the name.

6. When **Enter name** displays, use the dialing keys to enter a name (up to 15 characters). Additional key presses show other characters on that key. The first character of every word is capitalized.

7. Press **SELECT** to save. You hear a confirmation tone and then the screen returns to the previous menu.

While entering names and numbers, you can:

• Press ▼ or ▲ to move the cursor to the left or right.
• Press **DELETE** on the handset or Press **X/DELETE** on the telephone base to erase a digit.
• Press and hold **DELETE** to erase all digits.
• Press and hold **PAUSE** to enter a dialing pause (a p appears).
• Press **0** to add a space.

Review the phonebook entries

Entries are sorted alphabetically.

1. Press ✉ when the cordless handset is not in use, or ▲✉ on the telephone base when the telephone base is not in use. The screen displays the first entry in the phonebook.
2. Press ▼ or ▲ to browse through the phonebook, or use the dialing keys to start a name search.

-OR-

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to choose **Phonebook**, and then press **SELECT**.
3. Press ▼ or ▲ to choose **Review**, and then press **SELECT**.
4. The screen displays the first phonebook entry. Press ▼ or ▲ to browse through the phonebook.

⌕ NOTES

• If the telephone number in the phonebook exceeds 15 digits, **-** appears in front of the telephone number and shows the remaining numbers alternately.
• You hear a double beep when you reach the beginning or end of the phonebook.

Alphabetical search

1. Follow the steps in **Review the phonebook entries** to enter the phonebook.
2. Use the dialing keys to enter the letter associated with the name. For example, if you have entries for Jenny, Jessie, Kristen and Laura in your phonebook, press **5** (JKL) once to see Jenny (when **Jenny** displays, press ▼ to see **Jessie**), twice to see Kristen, or three times to see Laura. If there is no name entry matching your search, the next closest match in alphabetical order appears. If necessary, press ▼ or ▲ to browse.

Edit a phonebook entry

1. Search for the desired entry in the phonebook (see **Review the phonebook entries** or **Alphabetical search**).
2. When the desired entry displays, press **SELECT**.
3. Use the dialing keys to edit the number, and then press **SELECT**.
4. Use the dialing keys to edit the name, and then press **SELECT** to save. You hear a confirmation tone.

Delete a phonebook entry

1. Search for the desired entry in the phonebook (see **Review the phonebook entries** or **Alphabetical search**).

2. When the desired entry appears, press **DELETE** on the cordless handset or **X/DELETE** on the telephone base. The screen displays **Delete entry?**.

3. Press **SELECT** to confirm. The handset screen displays **Deleting...**. Then you hear a confirmation tone.

Dial a phonebook entry

1. Search for the desired entry in the phonebook (see **Review the phonebook entries** or **Alphabetical search**).

2. Press ⤵ₜₐₗₖ or ◀ to dial.

   -OR-

   To dial the displayed entry on the telephone base, press ◀))/**SPEAKER** or lift the corded handset.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more that 15 digits, only the last 15 digits appear.

If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Entries appear in reverse chronological order. When the caller ID log is full, the oldest entry is deleted to make room for new incoming call information.

Caller ID log entries are shared by all system handsets (for multiple handset models only). Any deletions made on one handset are reflected on all other handsets.

✐ NOTE

• This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date are sent by your telephone service provider along with the call information.

Review the caller ID log

Review the caller ID log to find out who called, to return the call, or to copy the caller's name and number into your phonebook.

1. Press **CID** when the phone is not in use. The screen displays the first entry in the caller ID log.

2. Press ▼ or ▲ to browse.

-OR-

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Caller ID log**, and then press **SELECT** twice to choose **Review**. The screen displays the first entry in the caller ID log.

3. Press ▼ or ▲ to browse.

✍ NOTE

• You hear a double beep when you reach the beginning or end of the caller ID log.

Memory match

If the incoming telephone number matches the last seven digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your phonebook.

For example, if Linda Jones Smith calls, his name appears as **Linda** if this is how you entered it into your phonebook.

✍ NOTE

• The number shown in the caller ID log is in the format sent by the telephone service provider. It usually delivers 10-digit phone numbers (area code plus telephone number). If the last seven digits of the incoming telephone number do not match a number in your phonebook, the name appears as it is delivered by the telephone service provider.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the screen displays **XX missed calls**.

Each time you review a caller ID log entry marked *NEW* on the handset or **NEW** on the telephone base, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** when not in use to clear the missed call indicator. All the entries are then considered old. You hear a confirmation tone.

View dialing options

Although the caller ID log entries received have 10 digits (the area code plus the seven-digit number), in some areas, you may dial a **1** plus the seven digits, or a **1** plus the area code plus the seven digits. You can change the number of digits that you dial from or store to the phonebook.

While reviewing the caller ID log, press **QUIET** #(pound key) repeatedly to display different dialing options for local and long distance numbers before dialing or saving the telephone number in the phonebook.

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the phonebook.

```
         ┌──────────────────┐
         │    Mike Smith    │
         │   800-595-9511   │
         │ 🔋ᴱᶜᴼ             │
         │  10:15ᴘᴍ    12/25 │
         └──────────────────┘
            │
            ↓
┌→Press # → 1-800-595-9511
│  Press # →       595-9511
│  Press # →     1-595-9511
└─Press # →     800-595-9511
   -OR-
┌→Press 1 → 1-800-595-9511
└─Press 1 →     800-595-9511
```
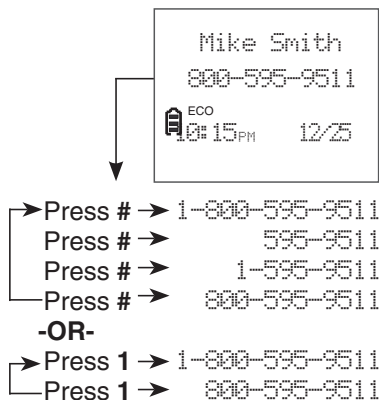
𝒪 NOTE
- 7-digit local dialing will be invalid from October 2021 onwards. Press # (pound key) repeatedly to select the appropriate dialing option.

Dial a caller ID log entry

1. Search for the desired caller ID log entry (see **Review the Caller ID log**).
2. When the desired entry displays, press ☏ or ◀ᴵ)) on the handset to dial.
   -OR-
   When the desired entry displays, press ◀ᴵ))/**SPEAKER** or lift the corded handset at the telephone base to dial.

Save a caller ID log entry to the phonebook

1. Search for the desired caller ID log entry (see **Review the Caller ID log**).
2. When the desired entry displays, press **SELECT**.
3. Press **SELECT** to choose **To Phonebook**. Then the screen displays **Enter number**.
4. Use the dialing keys to edit the number, if necessary. Press **SELECT** to move to the name. The screen displays **Enter name**.
5. Use the dialing keys to add or edit the name.
6. Press **SELECT** when done.

While entering names and numbers, you can:

- Press ▼ or ▲ to move the cursor to the left or right.
- Press **DELETE** on the cordless handset or **X/DELETE** on the telephone base to erase a digit.
- Press and hold **DELETE** to erase all digits.
- Press and hold **PAUSE** to enter a dialing pause (a p appears).
- Press **0** to add a space.

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• If you save an entry which already exists in the phonebook, you will hear an error tone.

Delete the caller ID log entries

1. Search for the desired caller ID log entry (see **Review the Caller ID log**).
2. Press **DELETE** to delete the displayed entry. The screen displays **Deleting...**. Then you hear a confirmation tone.

To delete all entries:

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Caller ID log**, and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Delete all**, and then press **SELECT**.
4. When the screen shows **Delete all?**. Press **SELECT** to confirm. You hear a confirmation tone. The screen returns to the previous menu.

Call block

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

When a call is blocked, the caller will hear a simulated busy tone for one ring cycle. The call recipient may pick up the call during the first ring when there is no caller ID information. Otherwise, the call is disconnected.

Block unknown calls

All incoming calls with unknown numbers will be blocked.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to choose **Call block**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Calls w/o num**, then press **SELECT**.
4. Press ▼ or ▲ to choose **Unblock** or **Block**, then press **SELECT**. You hear a confirmation tone.

Add a call block entry

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to choose **Call block**, and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Press ▼ or ▲ to choose **Add new entry**, and then press **SELECT**.
5. When **Enter number** displays, use the dialing keys to enter a number (up to 30 digits).

-OR-

Copy a number from the redial list by pressing **REDIAL**, then press ▼, ▲, or **REDIAL** repeatedly to find the desired number. Press **SELECT** to copy the number.

6. Press **SELECT** to move on to the name.

7. When **Enter name** displays, use the dialing keys to enter a name (up to 15 characters). Additional key presses show other characters on that key. The first character of every word is capitalized.

8. Press **SELECT** to save. You hear a confirmation tone and then the screen returns to the previous menu.

While entering names and numbers, you can:

- Press ▼ or ▲ to move the cursor to the left or right.
- Press **DELETE** on the cordless handset or **X/DELETE** on the telephone base to erase a digit.
- Press and hold **DELETE** to erase all digits.
- Press and hold **PAUSE** to enter a dialing pause (a p appears).
- Press **0** to add a space.

Review call block list

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Call block**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Block list**, and then press **SELECT**.

4. Press ▼ or ▲ to choose **Review**, and then press **SELECT**.

5. Press ▼ or ▲ to browse through the directory.

🖉NOTE

- The screen displays **List empty** if there are no block entries.

Edit a call block list entry

1. Search for the desired call block entry (see **Review call block list**).

2. When the desired entry displays, press **SELECT**. The screen displays **Enter number**.

3. Use the dialing keys to edit the number.

4. Press **SELECT**. The screen displays **Enter name**.

5. Use the dialing keys to edit the name.

6. Press **SELECT** to save.

Save a caller ID log entry to call block list

1. Search for the desired caller ID log entry (see **Review the Caller ID log**).

2. When the desired entry displays, press **SELECT**.

3. Press ▼ or ▲ to scroll to **To Call block,** then press **SELECT**.

4. The screen displays **Enter Number**. Use the dialing keys to edit the number, when necessary. Press **SELECT** to move to the name. The screen displays **Enter name**.

5. Use the dialing keys to add or edit the name.

6. Press **SELECT** when done. You hear a confirmation tone.

Delete a call block list entry

1. Search for the desired call block entry (see **Review the call block list**).

2. Press **DELETE** on the handset or press **X/DELETE** twice on the telephone base. You hear a confirmation tone and the screen displays the next entry.

NOTE

• If the call block list is empty after an entry is deleted, the screen displays **List empty**. You hear a confirmation tone.

Sound settings

Key tone

You can turn the key tone on or off for each handset and the telephone base. If you turn the key tone off, there are no beeps when you press the keys.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Settings**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Key tone**, and then press **SELECT**.

4. Press ▼ or ▲ to choose **On** or **Off**.

5. Press **SELECT** to save your selection. Then the screen returns to the previous menu. You hear a confirmation tone.

Ringer tone

You can choose from different ringer tones for each handset and the telephone base.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Ringers**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Ringer tone**, and then press **SELECT**.

4. Press ▼ or ▲ to sample each ringer tone.

5. Press **SELECT** to save your selection. Then the screen returns to the previous menu. You hear a confirmation tone.

NOTE

• If you turn off the ringer volume, you will not hear ringer tone samples.

Handset ringer volume

You can set the ringer volume or turn the ringer off on each handset. When the ringer is off, ⚠ appears on the screen.

1. Press **MENU** when the cordless handset is not in use.
2. Press ▼ or ▲ to choose **Ringers**, and then press **SELECT**.
3. Press ▼ or ▲ to select **Ringer volume**, and then press **SELECT.**
4. Press ▼ or ▲ to sample each volume level.
5. Press **SELECT** to save your selection. Then the handset returns to the previous menu. You hear a confirmation tone.

✐NOTE
- If the ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

Telephone base ringer volume

Press ▼ **VOL** or **VOL** ▲ on the telephone base to adjust the ringer volume when the telephone base is not in use.

When you set the ringer volume to zero, the base ringer is off. The telephone base announces, "*Base ringer is off.*", and ⚠ appears on the screen.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset and telephone base without disconnecting the call. The next call rings normally at the preset volume.

- Press **OFF** or **MUTE** on the handset and it displays **Ringer muted** and ⚠.
- Press **MUTE** or **CANCEL** on the telephone base. The screen displays **Ringer muted** and ⚠.

✐NOTE
- Each handset and the base ring when there is an incoming call unless the ringer volume of that device is turned off.

Quiet mode

You can turn on the quiet mode for a period of time (1-12 hours). During this period, all tones (except paging tone) are muted. When you turn on the quiet mode, the answering system turns on automatically.

To set the duration and turn on the quiet mode:

1. Press and hold **QUIET#** when the phone is not in use.
2. The screen displays **Quiet: _ _ hours**. Use the dialing keys (**0-9**) to enter the desired duration (1-12).
3. Press **SELECT** to save. You hear a confirmation tone. The screen displays **Quiet mode on** and ⚠.

To turn off the quiet mode:

- Press and hold **QUIET#** when the phone is not in use. The screen displays **Quiet mode off** briefly and then returns to idle.

🖉 NOTE

- When you change the settings of the ringer tone or ringer volume, you can still hear the samples even if the quiet mode is on.

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service.
	Your messages will not be deleted automatically. You have to delete your messages manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.
Method to retrieve messages	When you received new messages, screen displays **XX new messages** and the ▶/■ light on the telephone base flashes.	When you received new messages, the screen displays ✉ and **New voicemail**.
	To retrieve messages, usually there are two ways: • Press ▶/■ on the telephone base; or • Access remotely with an access code.	To retrieve messages, you need an access number and/or a passcode provided by your telephone service provider.

Set your built-in answering system

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length. The total storage capacity for the announcement, messages and memos is approximately 22 minutes. The actual recording time depends on individual message characteristics.

Your answering system allows you to set your announcement, to save and delete messages, activate call screening, to set number of rings before pick up, and to access remotely.

Telephone base control key panel:
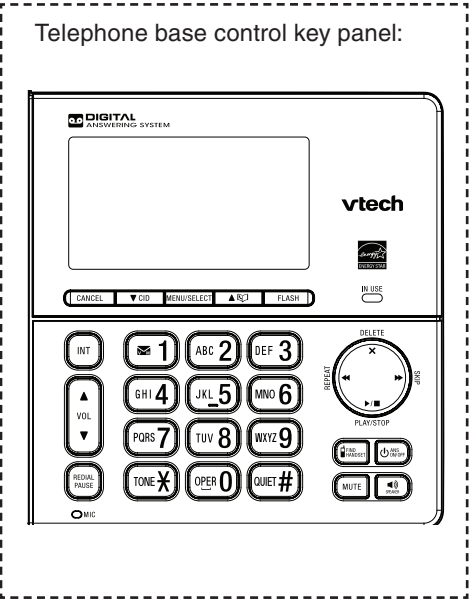
Turn the answering system on or off

The answering system must be turned on to answer and record messages.

When the answering system is turned on, the ⏻/**ANS ON/OFF** light on the telephone base turns on and **ANS ON** displays on the handset.

To turn on or off with the telephone base:

- Press ⏻/**ANS ON/OFF** to turn the built-in answering system on or off. When the answering system is turned on, it announces, "*Calls will be answered.*" When the answering system is turned off, it announces, "*Calls will not be answered.*"

To turn on or off with the handset:

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to choose **Answering sys**, and then press **SELECT**.
3. Press ▼ or ▲ to choose **Answer on/off**, and then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, and then press **SELECT** to save. The screen returns to the previous menu. You hear a confirmation tone.

Default announcement

The telephone is preset with a greeting that answers calls with "*Hello, please leave a message after the tone.*" You can use this preset announcement, or replace it with your own.

Record your own announcement

The announcement can be up to 90 seconds in length.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press **SELECT** again to choose **Announcement**.
4. The screen displays **Play [2] Del [3] Rec [7]** and it announces, *"To play, press 2. To record, press 7."* Press **7** to record.

5. The phone announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the microphone.
6. Press **5** when done.

Play your announcement

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press **SELECT** again to choose **Announcement**.
4. The screen displays **Play [2] Del [3] Rec [7]** and it announces, *"To play, press 2. To record, press 7."* Press **2** to play the current announcement.

Options during playback:

- Press ▼/**VOLUME**/▲ on the cordless handset, or▼ **VOL** or **VOL** ▲ on the telephone base to adjust the listening volume.
- Press **5** or **OFF** to stop at any time.
- Press ◀ to switch between the speakerphone and handset earpiece.

Delete your announcement

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press **SELECT** again to choose **Announcement**.
4. The screen displays **Play [2] Del [3] Rec [7]** and it announces, *"To play, press 2. To record, press 7."* Press **3** to delete your recorded announcement. The screen displays **Annc deleted**. You hear a confirmation tone.

• After you deleted your own recorded announcement, the answering system answers calls with the default announcement.

Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver.

If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from outside your local area.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Ans sys setup**, and then press **SELECT**.
4. Press ▼ or ▲ to scroll to **# of rings**, and then press **SELECT**.
5. Press ▼ or ▲ to choose **2**, **3**, **4**, **5**, **6** or **Toll saver**, and then press **SELECT**. You hear a confirmation tone.

Turn the call screening on or off

Use this feature to choose whether incoming messages can be heard while they are being recorded.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Ans sys setup**, and then press **SELECT**.

4. Press **SELECT** to choose **Call screening**.
5. Press ▼ or ▲ to choose **On** or **Off**.
6. Press **SELECT** to save and you hear a confirmation tone.

Turn the message alert tone on or off

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼ or ▲ to scroll to **Msg alert tone**, then press **SELECT**.
5. Press ▼ or ▲ to choose **On** or **Off**.
6. Press **SELECT** to save and you hear a confirmation tone.

• The answering system must be turned on for the message alert tone to be functional.
• Press any key on the telephone base (except **📞/FIND HANDSET**) to temporarily silence the message alert tone.

Set voice language

The voice prompt language is preset to English. You can select English or French to be used for the voice prompts in your answering system.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼ or ▲ to scroll to **Voice language**, then press **SELECT**.
5. Press ▼ or ▲ to choose **English** or **Français**.
6. Press **SELECT** to save and you hear a confirmation tone.

Voice guide

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Voice guide**, the press **SELECT**. You hear the voice prompt "*Hello! This voice guide will assist you with the basic setup of your answering system.*"
4. Setup your answering system by inputting designated numbers as instructed in the voice guide.

🖉 NOTE
• You can press **CANCEL** to quit the voice guide at anytime.

Using your built-in answering system

New message indication

The handset and the telephone base screen display **XX new messages**, and the ▶/■ **PLAY/STOP** light on the telephone base flashes when there are new answering system messages.

Message window display	Description
0	No messages.
1–99	Total number of old messages and memos recorded. The message number currently playing.
0–99 (flashing)	Total number of new messages recorded, or the current message number during new message playback. The clock needs to be set.
1–99 & F (alternating)	The answering system memory is full with total number of messages recorded.
1–8	The telephone base speaker volume level while adjusting.
0–6	The telephone base ringer level while adjusting.
▬▬	The answering system is answering a call, or recording a memo or announcement. The handset is on a call, or in the caller ID log. The answering system is being accessed remotely.

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are messages that have not been reviewed.

Message playback

If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).

When playback begins, you hear the total number of messages followed by the date and time of the message. After the last message, the telephone announces, "*End of messages.*"

✋ NOTE

• Make sure you set the date and time correctly. Refer to **Set date and time** under the **Configure your telephone** section for more details.

To playback messages at the telephone base:

• Press ▶/■/**PLAY** when the telephone base is not in use.

-OR-

1. Press **MENU** when the phone is not in use.

2. Press **SELECT** to select **Play messages**. The system plays the messages.

Options during playback:

• Press ▼ **VOL** or **VOL** ▲ to adjust the message playback volume.
• Press ▶▶/**SKIP** to skip to the next message.
• Press ◀◀/**REPEAT** to repeat the message. Press twice to hear the previous message.
• Press **X/DELETE** to delete the playing message.
• Press ▶/■/**STOP** to stop the playback.

To playback messages with a handset:

1. Press **MENU** when the phone is not in use.

2. Press **SELECT** to select **Play messages**. The system plays the messages.

Options during playback:

• Press ▼/**VOLUME**/▲ to adjust the message playback volume.
• Press **6** to skip to the next message.
• Press **4** to repeat the message. Press **4** twice to listen to the previous message.
• Press **3** to delete the playing message.
• Press **OFF** to stop the playback.
• Press ◀ᴑ to switch between speakerphone and the handset earpiece.

✋ NOTES

• Only one handset or the telephone base can access the answering system at a time.
• During message playback, if there is an incoming call or another handset makes a call, message playback will be stopped.

Delete all messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all messages with the telephone base:

1. When the phone is not in use, press **X/DELETE**. The system announces, "*To delete all old messages, press DELETE again.*"

2. Press **X/DELETE** again. The system announces, "*All old messages deleted.*" You hear a confirmation tone.

To delete all messages with a handset:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Delete all old**.

4. Press **SELECT** to confirm. The handset displays **Deleting...** then **No old messages** and then returns to the previous menu. You hear a confirmation tone.

Remote access

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can use this preset code, or set your own.

1. Dial your telephone number from any touch-tone telephone.
2. When the system plays your announcement, enter the two-digit security code.
3. Enter one of the following remote commands.

Command	Description
1	Play all messages.
2	Play new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

4. Hang up or press **8** to end the call.

🖉 NOTES

- If you do not press any keys after you enter the remote access code, all new messages play. If there are no new messages, all old messages play.
- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When the answering system memory is full, the telephone announces, *"Memory is full. Enter the remote access code."*
- When the answering system is off, the telephone answers after 10 rings, and announces, "*Please enter your remote access code.*"

Set remote access code

You can set your own remote access code from **00** to **99**.

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys** then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Ans sys setup** then press **SELECT**.
4. Press ▼ or ▲ to scroll to **Remote code**, and then press **SELECT**.
5. Use the dialing keys to enter a two-digit number.
   -OR-
   Press ▼ or ▲ to scroll to a desired two-digit number.
6. Press **SELECT** to save and you hear a confirmation tone.

Call screening

To screen a call at the telephone base:

If the answering system and call screening are turned on, the announcement and the incoming message broadcast at the telephone base while the call is answered by the answering system.

Options while a message is being recorded:

- Press ▼ **VOL** or **VOL** ▲ to adjust the call screening volume.
- Press ▶/■/**STOP** to temporarily silence the call screening.
- Press ▶/■/**PLAY** or ▲/**VOL** to temporarily turn on he call screening if call screening is set to **Off**.

To screen a call at a handset:

If the answering system is on, a call is answered by the answering system. At the same time, the screen shows **To screen call press [SELECT]**. Press **SELECT** to screen the call on your phone. The screen shows the caller's information. If you do not subscribe to caller ID service, the handset shows **Screening...**.

Options while a message is being recorded:

- Press ▼/**VOLUME**/▲ to adjust the call screening volume.
- Press ◀ᴺ to switch between speakerphone mode and handset mode.

Call intercept

If you want to talk to the caller whose message is being recorded, press ◀ᴺ on the handset or ◀ᴺ/**SPEAKER** on the telephone base.

Record, play, and delete memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset or the telephone base. Each message can be up to 3 minutes in length. Play and delete them in the same way as incoming messages (see **Message playback**).

To record a memo:

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Record memo**, and then press **SELECT**.
4. The system announces, "*Record after the tone. Press **5** when you are done.*" After the tone, speak towards the microphone.
5. Press **5** to stop recording. The system announces, "*Recorded.*"

 NOTES

- The system will announce *"Memory is full"* if you record a memo when the memory is full.
- Memos shorter than two seconds are not recorded.

Using your built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset and the telephone base display **New voicemail** and ⊠.

To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

 NOTE
- After you have listened to all new voicemail messages, the indicators on the screen turn off automatically.

Set your voicemail number

You can save your access number on each handset and the telephone base for easy access to your voicemail. After you saved the voicemail number, you can press and hold ⊠1 to retrieve voicemail.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Settings**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Voicemail #**, and then press **SELECT**.

4. Use the dialing keys to enter the voicemail number (up to 30 digits).

5. Press **SELECT** to save. You hear a confirmation tone.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset and the telephone base still display the new voicemail indicators, use this feature to turn off the indicators.

Ø NOTE

- This feature turns off the indicators only, it does not delete your voicemail messages.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to choose **Settings**, and then press **SELECT**.

3. Press ▼ or ▲ to choose **Clr voicemail**, and then press **SELECT**. You hear a confirmation tone.

Expand your telephone system

You can add new handsets (**CS6909**), cordless headsets (**IS6200**) or speakerphones (AT&T **TL80133**) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices.

For more details, refer to the user's manual that comes with your new device.

Screen messages

Ans sys off	The answering system is turned off and will not answer calls.
Ans sys on	The answering system is turned on and will answer calls.
Base is calling	The telephone base is calling the handset.
Call log empty	There are no caller ID log entries.
Calling base	The handset is calling the base (for intercom calls). The handset is transferring an outside call to the base.
Calling HS X	The handset or telephone base is calling another handset (for intercom calls). The handset or telephone base is transferring an outside call to another handset.
Check AC power	The corded handset is in use while the telephone base is in line power mode.
List empty	There are no phonebook entries.
Memory full	The phonebook is full. You cannot save any new entries unless you delete some.
Ended	You have just ended a call.
Failed	The handset registration is not successful.
HS X is calling	Another system handset is calling (for intercom calls).

Incoming call	There is a call coming in.
Intercom	The system device is on an intercom call.
Intercom ended	The intercom call has just ended.
Intercom to	You have started the intercom process, and need to enter the device number you wish to call.
Line in use	An extension phone, or one of the handsets is in use.
Low battery	The handset battery needs to be recharged.
Microphone on	The mute function is turned off and the other party can hear you.
Muted	The microphone is off. The other party cannot hear you but you can hear them.
New voicemail	There are new voicemail messages from your telephone service provider.
NO BATTERY	The handset in the handset charger has no battery installed.
No line	There is no telephone line connected.
No message	There is no message recorded in the answering system.
Not available	Someone else is using the phonebook, caller ID log or the answering system.

Out of range or no pwr at base	The handset has lost connection to the telephone base.
Outside call	You are on the external call during call transfer.
Phone	The handset or telephone base is on a call.
PRIVATE CALLER	The caller is blocking the name and number information.
PRIVATE NAME	The caller is blocking the name information.
PRIVATE NUMBER	The caller is blocking the telephone number information.
Put in charger	The handset battery is very low. Put the handset in the handset charger for recharging.
Quiet mode on	The quiet mode is turned on.
Quiet mode off	The quiet mode is turned off.
Rec mem full	The system recording time is full.
Recording...	The answering system is recording a message or memo.
Registered	The handset is successfully registered to the telephone base.
Registering...	The handset is registering to the telephone base.

Ringer muted	The ringer is muted temporarily when it is ringing.
Ringer off	The ringer is turned off.
Saved	Your selection has been saved.
Speaker	The speakerphone is in use.
To register HS... ...see manual	Screen display on a non-registered handset.
Unable to call	Failed phone call (the telephone line is in use). Failed intercom or conference call (there are already two handsets being used). The handset is out of range while on a call.
UNKNOWN CALLER	No information is available about this caller.
UNKNOWN NAME	This caller's name is unavailable.
UNKNOWN NUMBER	This caller's number is unavailable.
Voice guide to... set up Ans sys?	An alternative way for you to do the basic setup of the answering system.
XX missed calls	There are new calls in the caller ID log.
XX new messages	There are new messages in the answering system.
** Paging **	The telephone base is paging all handsets.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone.
If you cannot find the answer to your question, visit our website at **phones.vtechcanada.com** or call **1 (800) 267-7377** for customer service.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows **No line**. I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.
	If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
	You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.

I cannot dial out.	Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing.
	Eliminate any background noise. Mute the handset before dialing, or dial from another room in your home with less background noise.
The display shows **To register HS...** and **...see manual** alternately. The handset does not work at all.	The handset is deregistered from the telephone base. 1. Press and hold **FIND HANDSET** on the telephone base for about four seconds until the **IN USE** light turns on and it shows **Registering...**. 2. Press **QUIET#** on the handset. The handset shows **Registering...**. Both the telephone base and cordless handset show **Registered**, and you hear a beep when the registration process completes. This process takes about 60 seconds. If registration fails, the handset displays **Failed**. Repeat steps 1 to 2 again.
The display shows **Low battery**.	Place the handset in the telephone base or charger for charging.

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The battery does not charge in the handset or the handset battery does not accept charge.	Make sure the handset is placed in the telephone base or charger correctly.	There is interference during a telephone conversation. My calls fade out when I am using the cordless handset.	The handset may be out of range. Move it closer to the telephone base.
	If the battery is completely depleted, charge the battery for at least 30 minutes before use.		If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.
	You may need to purchase a new battery.		
The telephone does not ring when there is an incoming call.	Make sure the ringer volume is not set to off.		
	The handset may be too far from the telephone base. Move it closer to the telephone base.		Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.
My handset beeps and is not performing normally.	Move the handset closer to the telephone base. It may be out of range.		
I hear other calls when using the telephone.	Disconnect the telephone base from the telephone wall jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or telephone service. Contact your telephone service provider.		The location of your telephone base can impact the performance of your cordless phone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, elevating the telephone base improves overall performance.
I hear noise on the cordless handset and the keys do not work.	Make sure the telephone line cord is plugged in securely.		

The telephone does not receive caller ID or the telephone does not show caller ID during call waiting.	Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.	The answering system does not record messages.	Make sure the answering system is on. When the answering system is on, **ANS ON** should display on the handset and the telephone base.
	Both your and the caller's telephone service providers must use equipment compatible with the caller ID service.		When the answering machine memory is full, it does not record new messages until some old messages are deleted.
	The caller may not be calling from an area which supports caller ID.		If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail service answers. To determine how many rings activate your voicemail service, contact your telephone service provider.
	The caller ID information displays after the first or second ring.		
The display shows **Out of range or no pwr at base**.	The handset may be out of range. Move it closer to the telephone base.		
	Make sure the power cord is securely plugged into the telephone base. Use a working electrical outlet not controlled by a wall switch.	The answering system does not announce the correct day of the week for recorded messages time stamp.	Make sure you have set the date and time. See **Configure your telephone** section.
I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.	Make sure your computer is powered on, and your Internet is working properly.	The messages on the answering system are incomplete.	If a caller leaves a very long message, part of it may be lost when the answering system disconnects the call after the preset recording time.
	Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.		If the memory on the answering system becomes full during a message, the answering system stops recording and disconnects the call.
	In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.	I accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.	While the handset is not in use or is on a call, press **MENU** and then enter ✱**364**# to change the handset LCD language back to English.
	If you are using a firewall, it may prevent access to your nontraditional telephone service. Contact your service provider for more information.		

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

The handset shows **ECO** when the ECO mode activates.

General product care

Taking care of your telephone
Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment
Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water
Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms
Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone
Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

**RBRC® and 1 (800) 8 BATTERY®
are registered trademarks of
Rechargeable Battery Recycling
Corporation.**

FCC, ACTA and IC regulations

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference,

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and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B)

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures

that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term ''IC:'' before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Limited Warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will replace at VTech's option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the

replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.

2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset's protective elements, for example, failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked battery door), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. 30 minutes in 1 meter of fresh water).

3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech;

4. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;

5. Product to the extent that the problem is caused by use with non-VTech accessories;

6. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;

7. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);

8. Product returned without a valid proof of purchase (see item 2 below); or

9. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in Canada, go to **phones.vtechcanada.com** or dial **1 (800) 267-7377**.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid.

VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of replacement prior to any further replacement activity. You must pay for the cost of replacement and return shipping costs for the replacement of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and

2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and

3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical Specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz
	Telephone base: 1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environment conditions at the time of use.
Power requirements	Handset: 2.4V Ni-MH battery
	Telephone base: 6V DC @ 400mA
	Charger: 6V DC @ 400mA
Memory	Phonebook: 50 memory locations; up to 30 digits and 15 characters
	Caller ID log: 30 memory locations; up to 24 digits and 15 characters

Designed to fit your home.
And your life.