vtech®

Introducing Smart call blocker*§

LS6331/LS6331-2/LS6331-3/LS6331-4

DECT 6.0 cordless telephone system with caller ID/call waiting

Not familiar with Smart call blocker?
Want to know more?

Smart call blocker is an effective call screening tool, which allows your phone system to screen **ALL** home calls.

The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. If you want to block a cell call, add the number to the Block list. Read on and learn how to change to **call screening** mode+, add the number to the Block list, and perform the necessary preparations before use.

* Use of Smart call blocker feature requires subscription of caller ID service.
§ Includes licenced Qaltel™ technology.

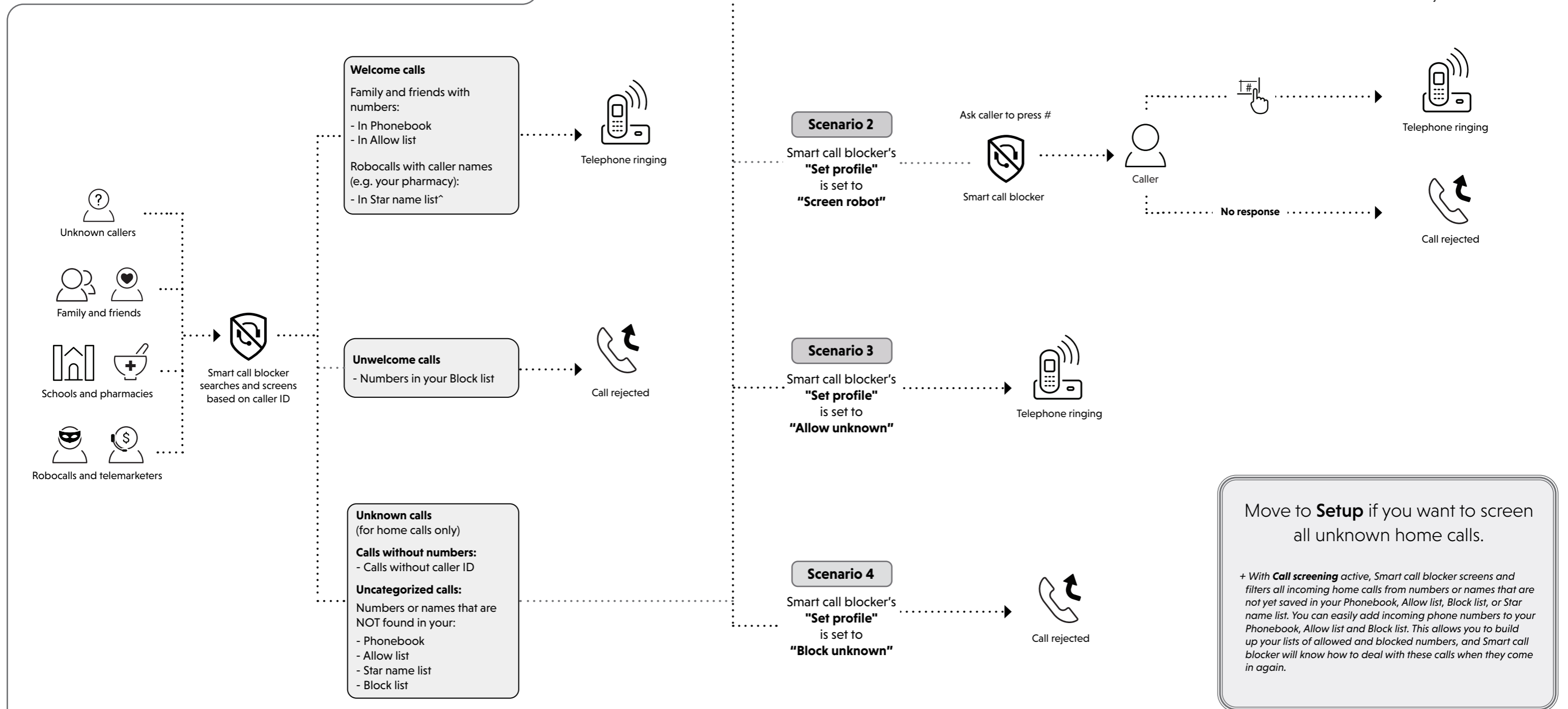## So... what is Smart call blocker?

Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through.

You can set up your lists of welcome callers and unwelcome callers. The Smart call blocker allows calls from your welcome callers to get through, and it blocks calls from your unwelcome callers.

For other unknown home calls, you can allow, block or screen these calls.

Ask you to select:
1. Answer call
2. Answer call and save number to Allow list
3. Block call and save number to Block list

Call from John

Unknown callers

Family and friends

Schools and pharmacies

Robocalls and telemarketers

Smart call blocker searches and screens based on caller ID

Welcome calls

Family and friends with numbers:
- In Phonebook
- In Allow list

Robocalls with caller names (e.g. your pharmacy):
- In Star name list^

Telephone ringing

Unwelcome calls
- Numbers in your Block list

Call rejected

Unknown calls
(for home calls only)

Calls without numbers:
- Calls without caller ID

Uncategorized calls:
Numbers or names that are NOT found in your:
- Phonebook
- Allow list
- Star name list
- Block list

Scenario 1

Smart call blocker's **"Set profile"** is set to **"Screen unknown"**

Smart call blocker → Ask caller to announce his or her name, then press # → Caller → "John" + [#] → Telephone ringing

No response → Call rejected

Scenario 2

Smart call blocker's **"Set profile"** is set to **"Screen robot"**

Smart call blocker → Ask caller to press # → Caller → [#] → Telephone ringing

No response → Call rejected

Scenario 3

Smart call blocker's **"Set profile"** is set to **"Allow unknown"**

Telephone ringing

Scenario 4

Smart call blocker's **"Set profile"** is set to **"Block unknown"**

Call rejected

Move to **Setup** if you want to screen all unknown home calls.

*+ With **Call screening** active, Smart call blocker screens and filters all incoming home calls from numbers or names that are not yet saved in your Phonebook, Allow list, Block list, or Star name list. You can easily add incoming phone numbers to your Phonebook, Allow list and Block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.*

Setup

Welcome callers

Let the system know who are the welcome callers (e.g. your frequently called businesses, family members and friends). Save their contacts in Phonebook, Allow list or Star name list to bypass the screening.

Add contacts in your Phonebook

1. Press **MENU** on the handset.
2. Press ▼**CID** or ▲🕮 to choose **Phonebook**, and then press **SELECT**.
3. Press **SELECT** again to choose **Add new entry**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another contact, repeat from step 3.

Add numbers from caller ID log

To Phonebook

You can add caller ID (CID) **NUMBERS** to the Phonebook. If the system matches a number in the Phonebook, it lets the call go through without screening it.

1. Press ▼**CID**.
2. Press ▼**CID** or ▲🕮 to browse through the entries. When the desired entry displays, press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **To Phonebook**.
4. Press **SELECT** twice to save the number and name.

To add another caller ID entry, repeat the above steps.

To Allow list

If the system matches a number in the Allow list, it lets the call go through without screening it.

1. Press ▼**CID**.
2. Press ▼**CID** or ▲🕮 to browse through the entries. When the desired entry displays, press **SELECT**.

3. Press ▼**CID** or ▲🕮 to choose **To Allow list**.
4. Press **SELECT** twice to save the number and name.

To add another caller ID entry, repeat the above steps.

To Star name list^

Add caller ID (CID) **NAMES** to your Star name list. If the system matches a name in the Star name list, it lets the call go through without screening it.

1. Press ▼**CID**.
2. Press ▼**CID** or ▲🕮 to browse through the entries. When the desired entry displays, press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **To Star name**, and then press **SELECT**.
4. Press **SELECT** to save the name.

To add another caller ID entry, repeat the above steps.

*^ There are many organizations like **schools**, **medical offices**, and **pharmacies that use robocalls** to communicate important information to you. By entering the **EXACT** Caller ID (CID)'s name of the organizations into the **Star name list**, it ensures these calls will ring through even though the same organization calls you from different phone numbers.*

Add numbers to Allow list manually

1. Press **CALL BLOCK** on the handset.
2. Press ▼**CID** or ▲🕮 to choose **Allow list**, and then press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **Add new entry**, and then press **SELECT**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another number, repeat from step 3.

Add names in Star name list manually

1. Press **CALL BLOCK** on the handset.
2. Press ▼**CID** or ▲🕮 to choose **Star name list**, and then press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **Add new entry**, and then press **SELECT**.
4. Enter a name (up to 15 characters), and then press **SELECT**.

To add another name, repeat from step 3.

Unwelcome callers

Let the system know who are the unwelcome callers. Save their numbers in Block list to reject their calls.

Add numbers from caller ID log

To Block list

Add caller ID (CID) **NUMBERS** to Block list. If the system matches a number in the Block list, it rejects the call.

▶ Cell calls with numbers that have been added to your Block list will also be blocked.

1. Press ▼**CID**.
2. Press ▼**CID** or ▲🕮 to browse through the entries. When the desired entry displays, press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **To Block list**.
4. Press **SELECT** twice to save the number and name.

To add another caller ID entry, repeat the above steps.

Add numbers in Block list manually

1. Press **CALL BLOCK** on the handset.
2. Press ▼**CID** or ▲🕮 to choose **Block list**, and then press **SELECT**.
3. Press ▼**CID** or ▲🕮 to choose **Add new entry**, and then press **SELECT**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another number, repeat from step 3.

ⓘ *Entering the name for a Block list entry is optional. Smart call blocker searches the Block list to find if there is a matching telephone number.*

Make sure you have turned on Smart call blocker. Otherwise, calls will not be screened.

Set Smart call blocker on/off:

1. Press **CALL BLOCK**.
2. Press **SELECT** to choose **SCB On/Off**.
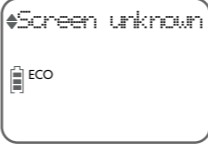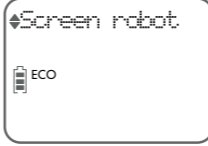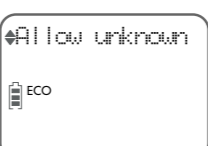3. Press ▼**CID** or ▲🕮 to select **On** or **Off**, then press **SELECT**.

Voice guide to set Smart call blocker

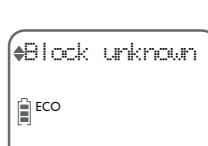You can follow the voice guide to set your telephone to allow or to screen all incoming home calls.

1. Press **CALL BLOCK**.
2. Press ▼**CID** or ▲🕮 to choose **Voice guide**, then press **SELECT**. The handset prompts, *"Hello! This voice guide will assist you with the basic setup of Smart call blocker".*
3. Input the designated option numbers as instructed in the voice guide.

Quick setup using the **Set profile** option

You can perform the following steps to quickly set up Smart call blocker, as described in the four scenarios on the right.

1. Press **CALL BLOCK**.
2. Press ▼**CID** or ▲🕮 to choose **Set profile**, then press **SELECT**.
3. Press ▼**CID** or ▲🕮 to select from the following four options, and then press **SELECT**.
   ▶ **Screen unknown**
   ▶ **Screen robot**
   ▶ **Allow unknown** (default setting)
   ▶ **Block unknown**

Choose the Smart call block configuration that best suits your needs.

Scenarios **I want to...**	**Scenario 1**	**Scenario 2**	**Scenario 3**	**Scenario 4**
	Screen any home calls from numbers not saved in the Phonebook, Allow list or Star name list. ‡ *Robocalls included.*	Screen robocalls only.	Allow all calls except the people on the Block list only. *(Default settings)*	Block any home calls from numbers not saved in the Phonebook, Allow list or Star name list.
"Set profile" options	✦Screen unknown ECO ▶ Set your telephone to screen all unknown home calls and **ask your callers to leave their names** before putting the calls through to you.	✦Screen robot ECO ▶ Set your telephone to screen all unknown home calls and **ask the callers to press the # key** before putting the calls through to you.	✦Allow unknown ECO ▶ Set your telephone to allow all unknown home calls to ring without screening them.	✦Block unknown ECO ▶ Set your telephone to block all unknown home calls.

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‡What to do after screening an unknown call?

After the telephone screens an unknown home call and starts ringing, the handset screen displays **Screened call** and the caller's number.

▶ Press 🏠 **HOME/FLASH** or 🔊 to pick up the call.

After you pick up the call, the telephone then announces *"Call from..."* and the caller's name recorded when screening the call.

After that, the telephone announces, *"To answer the call, press 1. To answer and always allow this number, press 2. To block this number, press 3. To repeat these options, press *".*

▶ If you press **1** to answer the call once. The telephone number will not be added to your Allow list.

▶ If you press **2** to answer the call. The telephone number will be added to your Allow list.
  - *You may want to edit the entry in the Allow list to add the caller's name after finishing the call. See the Complete user's manual for detailed instructions.*

ⓘ *For home calls that are "out of area", "Private", or without caller ID, only option **1** will be available. The telephone announces "To answer the call, press 1."*

Block an incoming call

When there is an incoming call and the telephone is ringing, you can block the call.

▶ While the telephone is ringing, press **CALL BLOCK** on the handset. The telephone plays the block announcement *"The number you are calling is not accepting your call. Please hang up."* to the caller, and the call will be terminated. The caller's number will be added to your Block list.

Block the caller while on a call

When you are on a home or cell call and speaking to the caller, and you do not want to continue the call, you can end the call with block announcement and add the number to the Block list.

1. During a home or cell call, press **CALL BLOCK** on the handset.
2. Press **SELECT** to end the call. The caller number will be saved in the Block list.

How to unblock a telephone number?

If you have added a telephone number to the Block list, you can unblock it.

1. Press **CALL BLOCK** on the handset.
2. Press ▼**CID** or ▲🕮 to choose **Block list**, and then press **SELECT**.
3. Press **SELECT** to choose **Review**, and then press ▼**CID** or ▲🕮 to browse through the block entries.
4. When the desired entry displays, press **MUTE/DELETE** on the handset. The screen shows **Delete entry?**.
5. Press **SELECT** to confirm.

ⓘ ▶ *The Phonebook stores up to 1,000 entries, the block list stores up to 1,000 entries, the Allow list stores up to 200 entries and the Star name list stores up to 10 names.*

For complete operation instructions of Smart call blocker, read the online Complete user's manual of your telephone system.