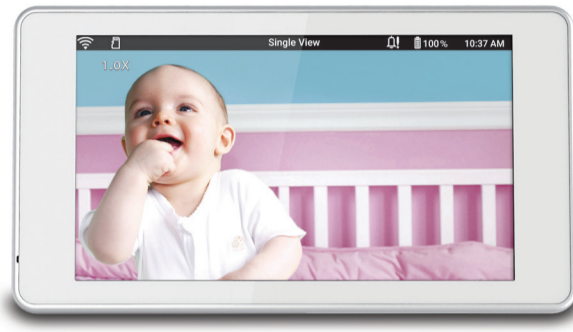


Go to www.vtechcanada.com for support and the latest VTech product news.

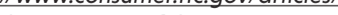
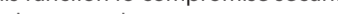
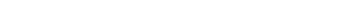
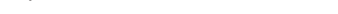
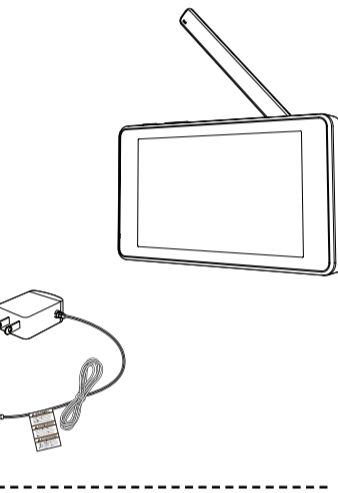
VM991

Wi-Fi Pan and Tilt HD Video Monitor



vtech®

Installation guide (Canada version)



Insert micro SD card

Insert micro SD card into the camera unit (recommended)

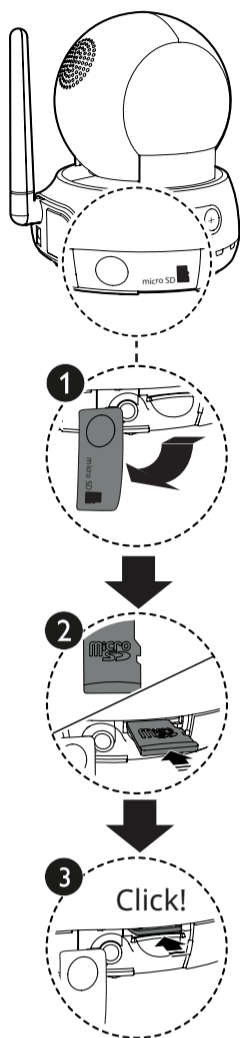
Your camera unit can capture videos of the monitoring area when motion is detected. You can choose to save the videos to a micro SD card (purchased separately).

NOTE

- Your camera unit supports Class 4 or higher micro SD card, with storage capacity up to 32GB.

CAUTION

- Prior to inserting or ejecting the micro SD card, the camera unit must be powered off. To power off, unplug the camera from the power supply.

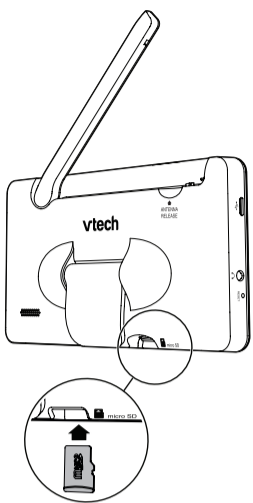


Insert micro SD card into the parent unit (recommended)

You can insert a micro SD card (purchased separately) into the parent unit for storing the snapshots taken and videos recorded manually with your camera unit.

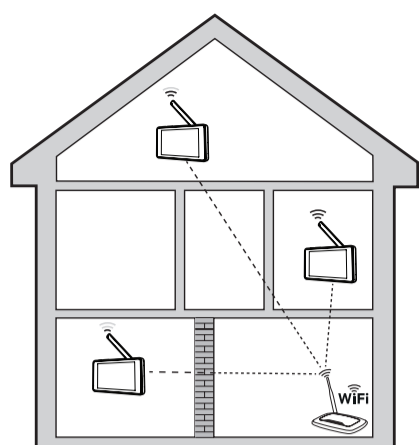
NOTE

- To get the snapshots and videos stored in the micro SD card, you need to remove the SD card from your parent unit, and then insert it into another device, such as a smartphone, tablet or card reader and copy the snapshots and videos.



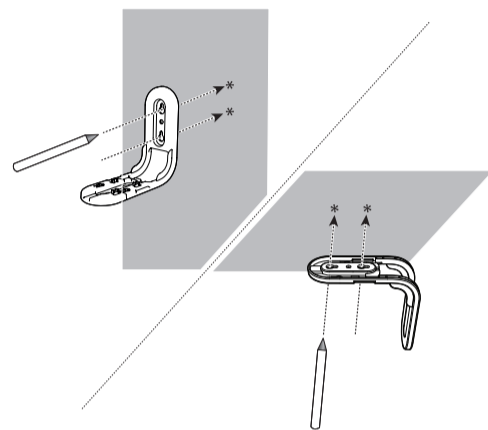
TIP

- Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.



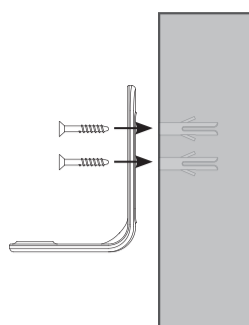
Mount the camera unit (optional)

- Place the wall mount bracket on a wall or on the ceiling, and then use a pencil to mark two holes in parallel.

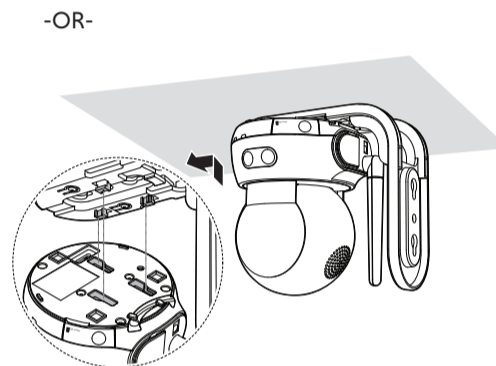
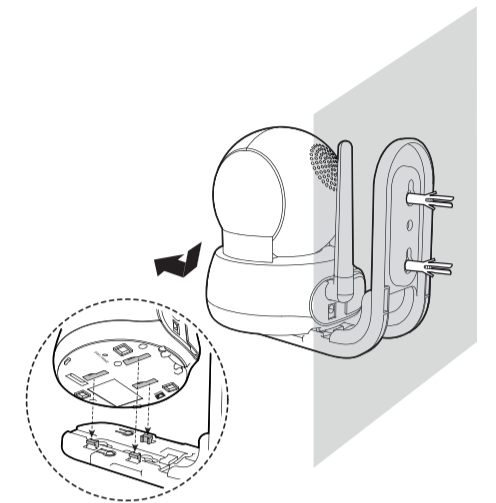


- Remove the wall mount bracket and then drill two holes in the wall or on the ceiling (7/32" drill bit).
 - If you drill the holes into an object other than a stud, insert the wall anchors into the holes and tap gently on the ends with a hammer until the wall anchors are flush with the wall.

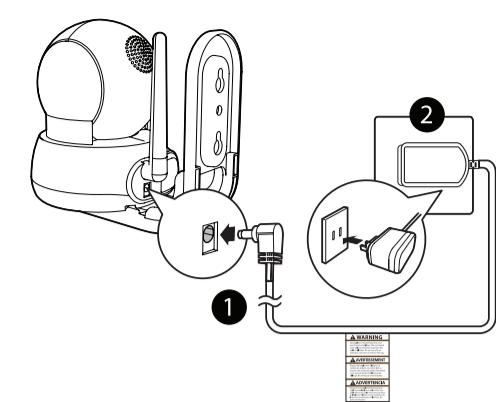
- Align the holes on the wall mount bracket with the screws on the wall or on the ceiling. Tighten the screws in the holes.



- Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place.

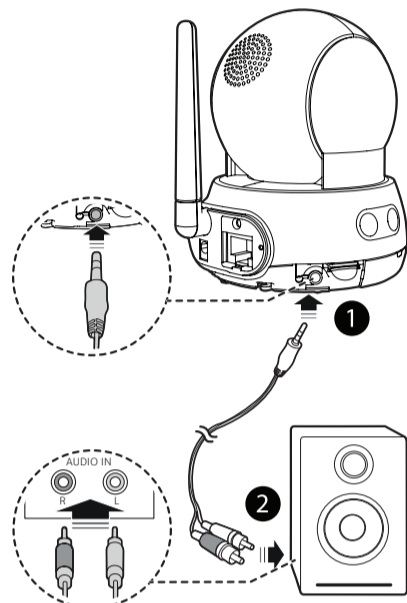


- Connect the power adapter to the camera unit and a power supply not controlled by a wall switch.



Connect to audio output device (optional)

The camera unit has a built-in speaker. You can also connect an external self-powered speaker to your camera unit for extra sound quality.



Before use

NOTE

- This HD video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

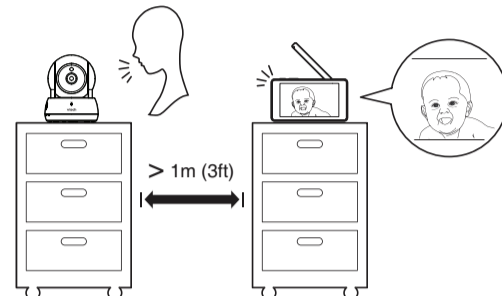
Testing the sound level of the HD video monitor

CAUTION

- For hearing protection, make sure the parent unit is more than 1 meter (3 feet) away from the camera unit. If you hear any high-pitched noise from the parent unit when the Play sound or Two-way talk function of the camera unit is enabled, move the parent unit further until the noise stops. You can also press **-VOL** on the parent unit to lower or mute the noise.

TIP

- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the camera unit when the Play sound function is enabled.

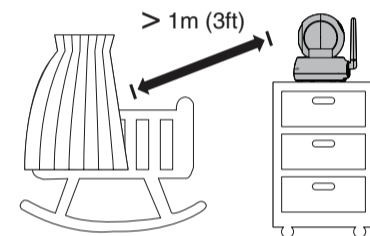


Positioning the HD video monitor

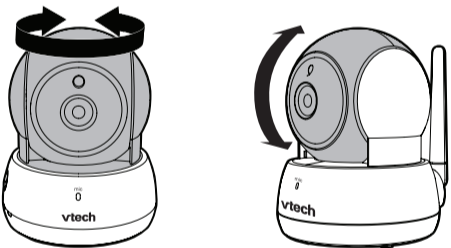
CAUTION

- Keep the camera unit out of the reach of your baby. Never place or mount the camera unit inside the baby's crib or playpen.

- Place the camera unit more than 1 meter (3 feet) away from your baby.

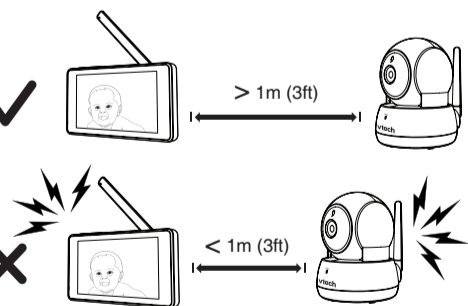


- Adjust the angle of the camera to aim at your baby. Refer to the online app manual on how to use the Pan/tilt and Zoom functions of the camera.



- To avoid causing high-pitched screeching noise from your HD video monitor when the Play sound or Two-way talk function of the camera unit is enabled:
 - Make sure your camera unit and parent unit are more than 1 meter (3 feet) apart; OR
 - Turn down the volume of your parent unit.

- Make sure your camera unit and parent unit are more than 1 meter (3 feet) apart; OR
- Turn down the volume of your parent unit.



Pair new camera unit

You can add or replace any camera units to your HD video monitor system.

The HD video monitoring family includes **VM981** and **VM991**. Their respective camera units are **VM980** and **VM990**, which can be purchased separately. They can be cross-paired within the family, for example, you can have a combination of **VM991** and **VM980**. You can pair a maximum of 4 camera units to your parent unit.

For more details, refer to the installation guide of your new camera unit (**VM980** or **VM990**). You can also refer to the online installation guide and the app manual of your HD video monitor system (**VM981** or **VM991**) in the Help page of your parent unit.

NOTE

- Your parent unit can pair and access a maximum of 4 camera units. You can add more camera units to your HD video monitor system using the **MyVTech Baby** mobile app. Download the mobile app and create a camera account. Then, you can use the mobile app to pair your existing camera units in your parent unit to your camera account, and also pair additional camera units to your account. The mobile app can pair and access up to 10 camera units. The additional camera units can only be paired and accessed via the mobile app.



Download the free **MyVTech Baby** app

General product care

To keep this product working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- DO NOT immerse the camera unit in water and do not clean it under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and camera unit are dry before you connect them to the mains again.

Storage

When you are not going to use the HD video monitor for some time, store the parent unit, the camera unit, and the adapters in a cool and dry place.

Frequently asked questions

Below are the questions most frequently asked about the HD video monitor. If you cannot find the answer to your question in the below table, visit our website at www.vtechcanada.com or call 1-888-211-2005 for customer service.

Can I turn off the parent unit screen but keep hearing sound from the camera unit?	Press ⏻ to turn off the screen display without powering off the parent unit. You can still hear sound from the camera unit if the camera is streaming in Single View and the speaker volume of the parent unit is turned on.
The LEDs on the camera unit are too bright. Can I turn them off?	You can turn off the LEDs of your camera units. Read the LED online indicator section under Camera settings in your parent unit's app manual for instructions.
Why does the camera unit not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the camera unit. 2. Wait a few minutes before connecting power back to the camera unit. 3. Reboot the parent unit.
Why is my screen in black and white?	The camera unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the camera activates its infrared LEDs, and displays the camera view in black and white.
Why does my camera show offline? Why is the connection lost every now and then?	The camera unit may lose the Internet connection. Check your network and the router setting. Other electronic products may cause interference with your camera. Try installing your camera as far away from these electronic devices as possible.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following

terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

- This limited warranty does not cover:
- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
 - Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
 - Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
 - Product to the extent that the problem is caused by use with non-VTech accessories; or
 - Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
 - Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
 - Product returned without a valid proof of purchase (see item 2 on the next column); or
 - Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechcanada.com or call 1-888-211-2005.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

Frequency	Camera unit: 2412 - 2462 MHz
Channels	11
LCD	5" Color LCD (IPS 480x854 pixels)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	1. Parent unit power adapter: Output: 5V DC 1.2A 2. Parent unit: 3.7V Li-polymer battery is built-in. Camera unit power adapter: Output: 5V DC 1500mA

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App Store is a trademark of Apple Inc., registered in the U.S. and other countries.

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